

RACQ Plus Care Roadside Assistance

Additional protection & peace of mind



RACQ

Welcome to RACQ Plus Care

Plus Care offers you an ideal combination of local and travel benefits. All the advantages of Roadside are included, as well as additional features designed to provide extra motoring protection and assistance whenever your vehicle breaks down.

Plus Care is available only to members who have a Queensland driver licence and are permanent residents of Queensland at the time of joining.

With Plus Care, simply call from anywhere in Australia and you will be put in direct communication with the RACQ Member Assistance Centre. An RACQ Consultant will endeavour to make all necessary arrangements on your behalf.

Associate Motoring Membership is available to private members who own a vehicle that is covered by a manufacturer's roadside assistance warranty. Associate Motoring Membership provides access to RACQ office services only, however years of service will continue to be accredited. Roadside assistance is not included as your vehicle manufacturer provides this. If you choose to have Plus Care, Ultra Care or RACQ Ultimate, you will be provided with further RACQ benefits. It is your responsibility to contact us once your manufacturer's assistance program expires to upgrade to full motoring membership and ensure you continue to receive roadside assistance.

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Summary

Plus Care could save you up to \$1 100 per annum in assistance benefits following a breakdown whether you're at home or away.

Who's covered?

Any driver of the nominated vehicle.

A 72-hour waiting period applies from receipt of Plus Care payment, changing address or changing the nominated vehicle.

Please refer to the relevant sections of this booklet for full details.

Plus Care benefits are provided to the member or driver of the nominated vehicle who is a permanent resident of Australia.



Local Benefits	
24-Hour Roadside Assistance	Included – up to 100km
Towing After A Breakdown	up to 40km in any direction or up to 100km to the attending RACQ Contractor's premises
Special Towing After A Breakdown	RACQ arranges & pays (up to \$110 p.a.)
Taxi If Vehicle Is Towed	RACQ arranges & pays (up to \$27 p.a.)
Legal Representation	RACQ assists (member pays*)
Emergency Fuel	RACQ arranges & pays (up to \$30 p.a.)
Emergency Message Facility	RACQ arranges
Guides	One free Guide each year
Emergency Locksmith Assistance	RACQ arranges & pays (up to \$110 p.a.)
Rental Vehicle After Towing	RACQ arranges (member pays)
Travel Benefits when 100km or more from home and repairs are estimated by RACQ to take longer than 48 hrs	
Accommodation	RACQ arranges & pays (up to 5 nights)
Rental Vehicle	RACQ arranges & pays (up to 5 days)
Alternative Passenger Transport	RACQ arranges & pays (limits apply)
Vehicle Recovery	RACQ arranges & pays (limits apply)
Urgent Spare Parts Location	RACQ arranges (member pays)
Accident & Theft Assistance	RACQ arranges (member pays)
Emergency Message Facility	RACQ arranges

*Please refer to Conditions on page 19 for details on Legal Representation.

Local Benefits for everyday use

Plus Care is ideal for local motoring as well as long distance driving.

There is a 72 hour waiting period after receipt of Plus Care payment, changing address, or changing the nominated vehicle. Benefits are not available in respect to a breakdown that occurred prior to joining Plus Care, or that has occurred during the waiting period.

24-Hour Roadside Assistance

Roadside Assistance is provided to your vehicle, free from the nearest RACQ Contractor's premises to the point of your vehicle's breakdown, up to a maximum distance of 100km.

Towing

Towing up to 40km in any direction from the point of breakdown, or up to 100km to the attending RACQ contractor's premises or intermediate location en-route. The entitlement is for one free tow per breakdown.

Free towing is not available after an accident or theft of your vehicle. However, your RACQ Consultant can assist with these arrangements. *Conditions apply, please refer to page 17.*

Caravans and Trailers

If your vehicle suffers a mechanical breakdown while towing a caravan or trailer, we will provide free towing for the caravan or trailer under the same towing conditions and to the same destination as your vehicle, as outlined below.

If your caravan or trailer suffers a breakdown, it will be towed up to 40km in any direction from the point of breakdown, or up to 100km to return to the attending contractor's premises. In some cases, such as a broken axle, you may also apply for special towing benefits up to \$110 per annum. *For a full list of benefits please refer to the Caravan and Trailer Benefits section on page 12. See also Conditions on page 17.*

Special Towing

We will arrange and pay up to \$110 per annum for the cost of special towing equipment and labour needed to recover your vehicle or caravan/trailer from difficult conditions – such as a badly bogged vehicle. This would not be a free entitlement under Roadside benefits.

Conditions apply, please refer to page 18.

Special towing benefits do not apply in the event of an accident, theft or impact damage.

Taxi

If your vehicle requires towing after a breakdown, where available we will arrange and pay up to \$27 per annum for a taxi to take you and your passengers to your destination.

Conditions apply, please refer to page 17.

Emergency Fuel

RACQ will supply emergency fuel to the value of \$30pa when you accidentally run out. *Conditions apply, please refer to page 17.*

Emergency Message Facility

At any time following a breakdown, we will relay any urgent messages to save family and friends worrying – or business colleagues waiting. Whether you need to call your office or home, our Emergency Message Facility will save you the trouble – and the worry!

Guides

Your choice of one Guide at no extra cost. One issue per membership year.



Emergency Locksmith Assistance

If the keys to your vehicle are lost or damaged, we will arrange and pay up to \$110 per annum for parts and labour required for a replacement ignition/door entry key.

Conditions apply, please refer to page 17.

Travel Benefits

when you are 100km or more from home

Travel benefits apply in the event of a mechanical or electrical breakdown occurring 100km or more from home. Assistance with Plus Care extends to vehicle breakdowns where repairs are estimated by us to take more than 48 hours.

Benefits are provided to the member or driver of the nominated vehicle who is a permanent resident of Queensland. The driver of the nominated vehicle will be required to show a current drivers licence or proof of Australian residency at the time of claiming benefits.

All benefits provided will be at the discretion of the RACQ Consultant. All benefits are subject to local availability. Remote area restrictions may apply. Please read the Plus Care Conditions that are explained further in the back of this booklet.

There is a 72 hour waiting period after receipt of Plus Care payment, changing address, or changing the nominated vehicle. Benefits are not available in respect to a breakdown that occurred prior to joining Plus Care, or that has occurred during the waiting period.

Plus Care offers a range of travel benefits – you may choose one of the following options:

Option 1

You choose to wait at the repair location while your vehicle is repaired.

We will arrange and pay for a rental vehicle for up to 3 days, up to the value of \$100 per day, and up to 3 nights accommodation up to the value of \$110 per night, or up to 5 nights without a rental vehicle. *Conditions apply, please refer to page 18.*

or Option 2

You choose to continue your journey while your vehicle is repaired.

We will arrange and pay for a rental vehicle for up to 5 consecutive days, up to the value of \$100 per day, while your vehicle is being repaired. *Conditions apply, please refer to page 18.*

or Option 3

You choose to travel on to your destination or return home while your vehicle is repaired in the town nearest the scene of the breakdown.

We will arrange and pay for economy class rail or coach transport for you and up to 4 passengers. We will also pay for the return coach or rail fare for you, or your nominated driver, to collect the vehicle when it has been repaired. *Conditions apply, please refer to page 18.*

or Option 4

You choose to have your un-repaired vehicle recovered to your destination, home or chosen repairer.

We will arrange and pay for a car carrier and for economy class rail or coach transport for you and up to 4 passengers, to your home or intended destination. The cost for a caravan/trailer or additional passengers must be paid by the driver. *Conditions apply, please refer to page 18.*



Benefits Explained

Accommodation Benefit

Whilst your vehicle is under repair, accommodation will be provided for you and your passengers up to 5 nights, or up to 3 nights (all accommodation up to the value of \$110



per night) in conjunction with a rental vehicle.
(see option 1)

Where you decide to travel by rail or coach and need to wait for the next available service, accommodation up to 3 nights will be provided. *Conditions apply, please refer to page 18.*

(see options 3 & 4)

Rental Vehicle Benefit

If you decide to have your vehicle repaired locally, a rental vehicle will be provided for up to 5 consecutive days to allow you to continue your journey and return to pick up your repaired vehicle. If you decide to stay and wait for repairs to be completed, up to 3 days car rental (up to the value of \$100 per day) will be given in conjunction with the accommodation benefit.

Where a rental vehicle is not available, or not required, your consultant will attempt to make alternative transport arrangements. *Conditions apply, please refer to page 18.*

(see options 1 & 2)

Alternative Passenger Transport Benefit

If you decide to have your vehicle recovered rather than repaired your RACQ Consultant will arrange and pay for alternative economy class transport by rail or coach, for you and up to 4 passengers, either to your home or intended destination. *Conditions apply, please refer to page 18.*

(see options 3 & 4)

Vehicle Recovery Benefit

If you decide to have your vehicle recovered rather than repaired, your RACQ Consultant will make all the necessary arrangements and pay for your vehicle to be transported by car carrier to your home, destination or alternative location of your choice where the vehicle can be repaired.

Vehicle Recovery refers to the subsequent transport of your vehicle, normally by car carrier. Vehicle Recovery is provided only after the vehicle has been towed from the point of breakdown to a place of repair for assessment. Caravans/trailers are not covered by this benefit.

When you have your vehicle recovered, we will also arrange and pay for alternative economy class transport by rail or coach, for you and up to 4 passengers. *Conditions apply, please refer to page 18.*
(see option 4)

Urgent Spare Parts

If you decide to have your vehicle repaired rather than recovered, and the repairer is experiencing difficulty in locating and/or obtaining the necessary spare parts, we will endeavour to assist in locating and transporting the parts to the repairer. *Conditions apply, please refer to page 19.*
(see options 1, 2 & 3)





Caravan & Trailer Benefits

Plus Care also provides additional assistance in the event of a breakdown involving your caravan or trailer, whether driving locally or far from home.

Towing

If your caravan or trailer suffers a breakdown it will be towed up to 40km in any direction from the point of breakdown, or up to 100km to the attending contractor's premises.

In the event your caravan or trailer is still mobile, you may wish to have it transported to another location en-route to the contractor's premises, such as a nearby tourist park.

If your vehicle suffers a mechanical breakdown while towing a caravan or trailer, we will provide free towing for the caravan or trailer under the same towing conditions and to the same destination as the vehicle – up to 40km in any direction from the point of breakdown, or up to 100km to the attending contractor's premises.

Special Towing

RACQ will arrange and pay up to \$110 per annum for the cost of special towing equipment and labour following a breakdown. Special towing equipment, such as a winch, may be required in the event of a broken axle or to retrieve your caravan or trailer from bogged conditions. *Conditions apply, please refer to page 18.*

Emergency Locksmith Assistance

If your keys are damaged or lost, we will arrange to pay up to \$110 per annum for labour and/or parts required to gain entry to your caravan or for a replacement door entry key. *For full details, please refer to page 17.*

Accommodation

Whilst your caravan or trailer is under repair following a breakdown 100km or more from home, accommodation will be provided for you and up to 4 passengers for up to 5 nights (up to \$110 per night). *Conditions apply, please refer to page 18.*

Trailer Hire

If your trailer requires towing following a motoring breakdown 100km or more from home, where available your RACQ Consultant will arrange and pay for a rental trailer for 24 hours up to the value of \$110 per annum. *Rental conditions apply, please refer to page 18.*

Conditions

RACQ's ability to provide assistance is governed by the resources available in the area of the incident. The RACQ consultant will make every endeavour to assist. In some cases, the driver may need to pay for the service cost and apply to RACQ for reimbursement up to the limit of the benefit. Transport of pets or livestock is the responsibility of the member/driver.

Your application should include all relevant details, accompanied by the original receipt covering payment and signed by you and submitted within 90 days of the call for service. Address to: Road Service Manager, PO Box 4, Springwood Qld 4127.

Towing, special towing and locksmith benefits do not apply in the event of an accident, theft or impact damage. However an RACQ Consultant will endeavour to make all necessary arrangements on your behalf.

Calling For Roadside Assistance

For roadside assistance, call 13 1111 anytime.

Please have the following information available, to help us to provide you with efficient service:

1. Your Membership Card number or your vehicle registration details.
2. The nature of the problem.
3. The exact location of the breakdown.

Your RACQ Consultant will endeavour to make any necessary arrangements for you, as detailed in this brochure.



Plus Care Conditions

These conditions are published as an extension of the RACQ Roadside Assistance Regulations booklet and pre-suppose the application of those regulations in all circumstances. All words or phrases, unless inconsistent with the context, have the same meaning as those words in the RACQ By-Laws.

1. Definitions

The following definitions apply to the operation of Plus Care.

Accident means – Damage of any type which is, or could have been, covered by a motor vehicle insurance policy, including but not limited to: impact, theft, malicious damage, fire and storm.

Annum means – Membership year.

Breakdown means – Your vehicle is immobilised due to mechanical or electrical fault, but does not include incidents such as accident, theft, impact damage, vandalism or any insurable incident, whether you intend to claim or not.

Caravan means – A two, four or six wheel registered caravan, pop-top or camper trailer towed behind your vehicle excluding caravans listed under condition 5. Eligibility and Access to Benefits.

Home means – Your principal place of residence. It is your responsibility to inform us of your correct address. Proof of this will be required at the time of claiming benefits. If you reside at a location for four (4) weeks or more, this may be classified as your permanent place of residence.

Member means – A person who has a current financial Roadside membership and current subscription to Plus Care.

RACQ Consultant means – An RACQ Member Assistance Centre staff person empowered to authorise and arrange the provision of your Plus Care benefits.

RACQ Roadside means – The membership of the RACQ, its features and benefits, conditions and entitlements as detailed in the Club Services booklet and Roadside Assistance Regulations booklet.

RACQ Contractor means – Businesses appointed by the RACQ or an affiliated Australian State Automobile Club or Association to carry out road service for members' nominated vehicles.

Recovery means – The transport of your vehicle to another location using a conventional car carrier.

Remote Area means – Any area where road service is not available from a contractor affiliated to an Australian State Automobile Club or Association.

Roadside Assistance means – Assistance to the member or driver when the nominated vehicle is unable to continue under its own power, due to mechanical and/or electrical failure. This service is limited to making the vehicle operable at the side of the road, if possible, or failing this towing it to your nominated place of repair in accordance with your entitlements.

Serviced Area means – Any area covered by RACQ or an affiliated Australian State Automobile Club or Association, RACQ contractor, or contractor network which provides free or commercial breakdown service.

Trailer means – A two, four or six wheeled boat trailer, horse or dog trailer or any other type of trailer towed behind your vehicle excluding trailers listed under condition 5. Eligibility and Access to Benefits.

Vehicle means – Your vehicle or motorcycle nominated for Plus Care and Roadside which is not excluded under condition 5.

You or Your means – The financial member of Roadside who is a subscriber to Plus Care and/or the driver of your nominated vehicle or motorcycle, which is not excluded under condition 5.

2. Service Provision

Our ability to provide assistance is governed by the resources available in the area of incident and the location and accessibility of your vehicle. Even so, your RACQ Consultant will make every endeavour to assist.

3. Maximum Benefits

The value of the benefits provided to you under any option or combination thereof shall not exceed \$1100 including GST for any one mechanical breakdown or a combination of mechanical breakdowns occurring in any one membership year.

Plus Care maximum annual benefits of \$1100 including GST are doubled for Gold and Gold50 members, taking them to \$2200 per annum. Stated limits per individual incidents are not doubled. Loyalty level benefits and double value benefits are limited to one nominated vehicle per membership.

In all cases Plus Care benefits only apply to:

- The driver of your nominated vehicle and up to 4 passengers travelling in your nominated vehicle at the time of the breakdown.

In all cases, benefits of Plus Care will only be provided to a driver of your nominated motor vehicle if the driver is a permanent resident of Australia. In some cases the driver may need to pay for the service and claim for reimbursement up to the limit of the benefit.

4. Waiting Period

Plus Care benefits do not apply to any breakdown occurring within 72 hours of receipt of Plus Care payment or changing your nominated vehicle or home address.

It is the member's responsibility to inform RACQ promptly of any change in membership details (including residential address, vehicle registration and other relevant particulars) as it may affect the member's entitlement to the benefits.

5. Eligibility and Access to Benefits

The Plus Care product and its benefits are available to Roadside members only within Australia, on the condition that the nominated vehicle membership is current. RACQ Lifestyle members are not eligible for Plus Care benefits.

Benefits are not available in respect of any breakdown claimable under Plus Care, which occurred prior to the date of joining, or within the waiting period.

Travel benefits are only available provided that the vehicle or caravan/trailer is located 100km or more from your principal place of residence and cannot be repaired in the period as assessed by the RACQ and the RACQ contractor or qualified repairer or by any affiliated Australian State Automobile Club or Association, to be 48 hours or longer.

Vehicles must be at a place of repair before travel benefits can be arranged.

Plus Care benefits do not apply as a result of your vehicle needing service after being involved in an accident or if it is stolen, irrespective of whether it is insured or not. Some benefits are offered by Ultra Care or RACQ Ultimate, additional assistance products.

5.1 Vehicles

Plus Care is available to all vehicles that are eligible for Roadside membership with the following exceptions:

- Specialised vehicles (i.e. trucks, buses and other heavy duty vehicles) over 4 tonnes gross weight
- Taxi or Private Vehicle Hire (PVH) vehicles or Limousines (L)
- Rental Vehicles
- Vehicles being offered for sale by a licensed motor vehicle dealer
- Unregistered vehicles or vehicles on a day registration permit
- Vans, utilities and motorcycles used for courier purposes
- Vehicles being used or tested in preparation for racing, trial, speed or hill climbing test, or being used on a race track for any purpose
- Vehicles manufactured prior to 1945
- Others as determined from time to time.

5.2 Caravans and Trailers

The Plus Care benefits set out in this brochure will apply to any registered caravan or trailer you are towing, with the following exceptions:

- Caravans used as a permanent residential premises. A caravan that has been situated at one location for more than four (4) weeks may be deemed as being a permanent place of residence.
- Caravans or trailers exceeding 4 tonnes gross weight
- Caravans or trailers exceeding 23 feet in length including drawbar
- Unregistered caravans or trailers or those on a day registration permit
- Caravans or trailers which use a fifth-wheel (semi-trailer) hitch
- Motorised Homes

In some areas where contractors are not able to offer assistance on a caravan, the driver may need to pay for the service cost and claim reimbursement up to the limit of the benefit.

6. Roadside Assistance

Roadside Assistance is provided to your vehicle, free from the nearest RACQ contractor's premises to the point of breakdown, up to a maximum distance of 100km.

7. Emergency Fuel Delivery

If your vehicle accidentally runs out of fuel, we will provide free petrol or diesel, up to the maximum annual entitlement of \$30. Fuel entitlements will be delivered only in increments sufficient to allow your vehicle to be driven to the nearest petrol station. The annual entitlement will not be delivered in a single instance. This benefit does not apply if the vehicle is at a service station.

In circumstances beyond RACQ's control (e.g. a fuel strike), Plus Care may be unable to provide this benefit.

8. Emergency Locksmith Assistance

Where possible, your RACQ Consultant will organise and we will pay up to a maximum annual entitlement of \$110 for a locksmith to provide one ignition/door entry key to mobilise the vehicle.

Where the vehicle is immobilised by an anti-theft device, assistance will be provided for the purpose of removing the device only. The cost of replacement parts, ignition barrels, door locks or keys is not covered. In the case of a lockout of your caravan, this benefit will cover the cost of a locksmith gaining entry to your caravan or providing a new door entry key up to the value of \$110 per annum.

9. Taxi

If the vehicle needs to be towed following a breakdown, your RACQ Consultant will arrange and will pay for one taxi to transport you and your passengers to your destination. Taxi services will generally be available only in metropolitan areas or country regional centres. The maximum annual taxi entitlement is \$27.

Every attempt will be made to make taxi arrangements as required, however in some cases taxi services may not be available.

10. Towing

Plus Care does not include any expenses incurred in the towing of vehicles, including caravans and trailers, beyond the specific distance limitations (40km in any direction from the point of breakdown or up to 100km to RACQ contractor premises). Free towing does not apply in the event of an accident or the theft of your vehicle.

In the event that your vehicle breaks down on a road or driveway which is inaccessible under all weather conditions by a two-wheel-drive vehicle you may be required to contribute to towing costs.

In the event that your vehicle breaks down interstate, you may only receive Roadside level free towing, in this case, you may be required to pay the extra towing up front and seek reimbursement up to your entitled Plus Care towing limits from RACQ when you return to Queensland with the original receipts.

11. Special Towing

Where towing services cannot be provided due to the inaccessibility of your vehicle, or the need for special equipment which exceeds the free entitlement in Roadside, Plus Care will pay a maximum annual entitlement of \$110 for these additional services. This benefit does not apply in the event of an accident or theft of your vehicle, caravan or trailer, or for vehicles over 4 tonne gross weight.

12. Remote Areas

In remote areas where road service is not available from RACQ, an RACQ contractor or any affiliated Australian State Automobile Club or Association, such towing or service charges up to 100km maximum will be reimbursed at current RACQ rates on production of receipts. This benefit does not apply in the event of an accident or theft of your vehicle.

Benefits are limited to those services available in the local area.

13. Accommodation

A maximum allowance of \$110 per night applies to the accommodation costs (room only, meals and telephone expenses are not covered). This is for accommodation relevant to the number of passengers, i.e. singles will receive a standard double room, couples will receive standard double rooms. You are not able to upgrade your accommodation to reach the \$110 limit. This allowance will not apply to payment for pre-booked accommodation. In the event of both the vehicle and the caravan being involved in a breakdown, Plus Care Membership will provide you with a maximum of 5 nights accommodation or 3 nights with Option 1.

14. Rental Vehicle

This benefit is limited to the availability of a suitable vehicle in the local area and is subject to any condition or restrictions (such as age limitation) imposed by the rental company. Plus Care will pay the daily hire rate, stamp duty and GST up to \$100 per day. You are responsible for all the running and incidental costs, including any insurance excess that may apply in the event of a claim, and any deposit required by the rental vehicle company. In most cases deposits may be required by a credit card.

In the event that a rental vehicle is not available, your RACQ Consultant will endeavour to make alternative arrangements.

15. Rental Trailer

This benefit is limited to the availability of a suitable trailer in the local area and is subject to any conditions or restrictions (such as age limitation) imposed by the rental company. Plus Care will pay the daily hire rate, stamp duty and GST up to the value of \$110pa for up to 24 hours per incident. You are responsible for incidental costs including any insurance excess that may apply in the event of a claim, and any deposit required by the rental company. In most cases a deposit may be required by credit card.

16. Alternative Transport

If you choose to continue to your travel destination while your vehicle is recovered to your home location, Plus Care will not cover you for transport, accommodation or any other expense incurred by you on your return journey home.

17. Recovery

Excludes recovery of vehicles exceeding 5.5 metres in length, 2.3 metres in width, 2 metres in height and 2.5 tonnes in gross weight. (Normal transport industry limitations also apply).

Recovery is conditional on the availability of a suitable car carrier operating within normal industry standards. In some remote areas this may not be possible.

Recovery does not apply to mobile or disabled caravans, boat trailers and all other types of trailers. In some remote areas recovery may not be possible.

You are responsible to pay for all costs associated with any sea crossings or vehicle storage.

18. Spare Parts Location and Transportation

If you decide to have your vehicle repaired rather than recovered, and the repairer requires spare parts which are not available locally, your RACQ Consultant will endeavour to locate the appropriate spare parts, and if we can get them to the repairer faster than if the repairer ordered the parts, we will arrange and pay for transportation costs only. Any parts, labour or other costs associated with the repair of the vehicle are at your expense.

RACQ will not pay for locating and transporting spare parts for vehicles which have been imported second hand, however your RACQ Consultant will put you in contact with a parts supplier.

19. Refunds

No refund of Plus Care subscriptions will be made.

20. Pets

Although most public transport companies and many accommodation properties will not permit pets, every attempt will be made to assist you in accommodating and transporting your pet. All costs are payable by you.

21. Legal Representation

This benefit is limited to legal advice associated with the use and ownership of a motor vehicle. It is the member's responsibility to contact and consult their legal representative.

22. General

RACQ reserves the right to decline any Plus Care application or renewal at any time.

The decisions regarding transportation, recovery and accommodation are at the discretion of your RACQ Consultant.

The RACQ accepts no responsibility for damage to vehicles and property whilst in the care of the RACQ, its agents and contractors.

No responsibility or liability is accepted for any loss of income or any other expenses or damage that may be incurred through the inability to provide the services listed in this booklet.

Insurance coverage cost and risk are entirely your responsibility in all circumstances and you agree to indemnify the RACQ, any affiliated Australian State Automobile Club or Association, RACQ contractor or repairer, against any loss, damage or claims.

Extra costs for transport from an RACQ contractor or affiliated Australian State Automobile Club or Association depot, or repairer to motel premises, rental vehicle depot or other locations will be your responsibility.

Prior to the provision of Plus Care benefits, you or the driver of your nominated vehicle will be required to show a current Australian driver licence or proof of Australian residency, showing the holder's current place of residence.

Plus Care benefits will not be provided to any person driving a vehicle which is not roadworthy and fully registered at the time of the incident giving rise to a claim for benefits (day permits are not acceptable).

Contact Us

For further information, please see your local RACQ store, visit our website at racq.com, or call us 24 hours every day on 13 1905.

Insurance products are issued by RACQ Insurance Limited. Conditions may apply. Always read the PDS, available from RACQ before selecting a policy.

 **Motoring**

 **Insurance**

 **Travel**

 **Finance**

RACQ

**in store | racq.com | 13 1905
24 hours every day**

RACQ Operations Pty Ltd ABN 80 009 663 414

as agent for The Royal Automobile Club of Queensland Limited ABN 72 009 660 575,
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