

RACQ's Attitudes Toward Storm Season Report 2022

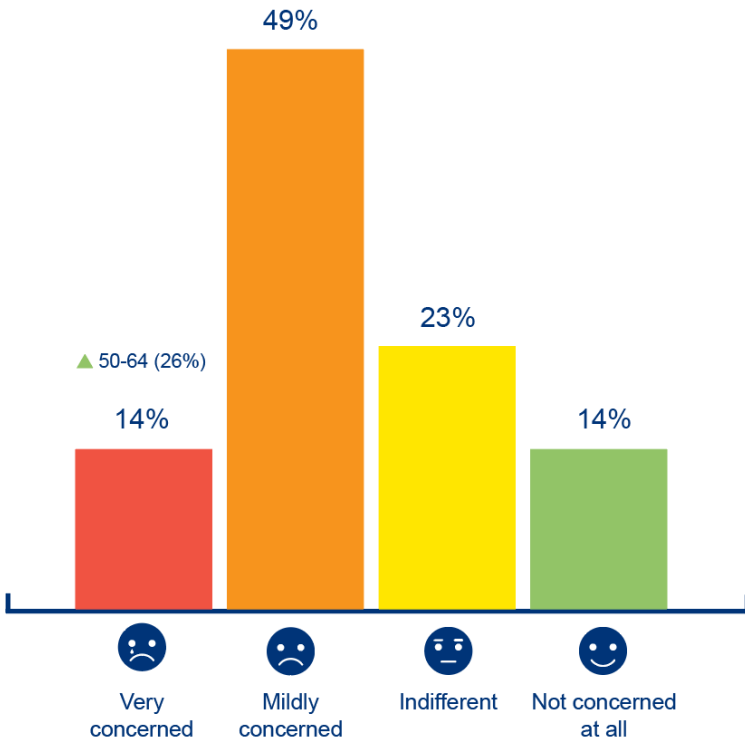




Storm season impact and concern

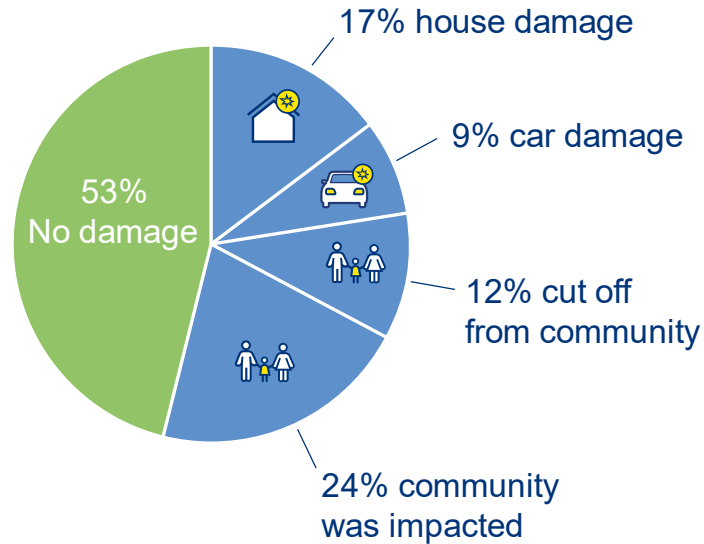


Most Queenslanders are concerned about being impacted by severe storms or flooding this spring/summer



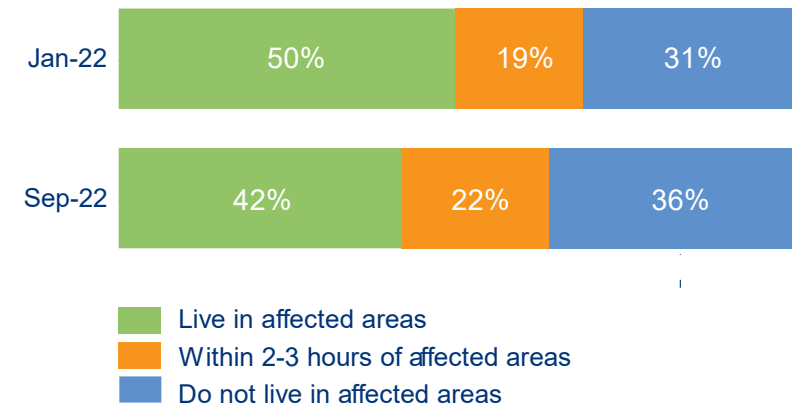
SS1. To what extent are you concerned about being impacted by severe storms or flooding this spring/summer?

53% of Queenslanders have not been personally affected by a severe weather event



SS3. Have you ever been personally affected by a severe weather event?

Most Queenslanders state they live in or close to areas affected by storms and cyclones



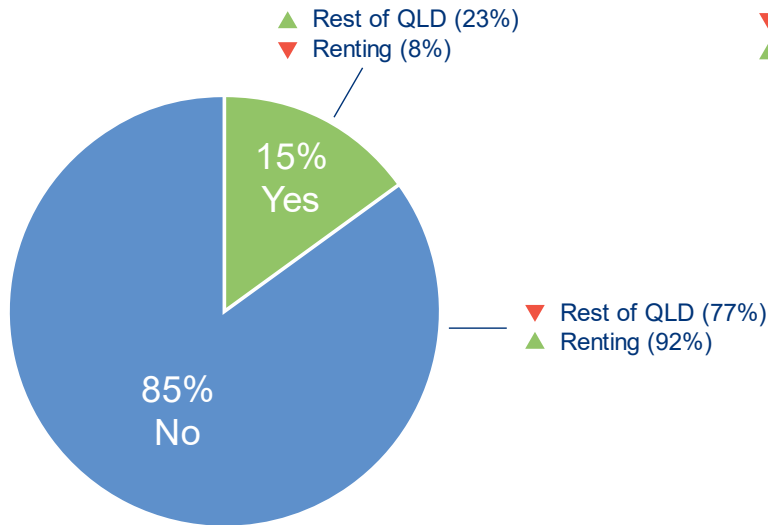
ST1. Would you say that you live in an area that is regularly affected by storms, cyclones or bushfires?



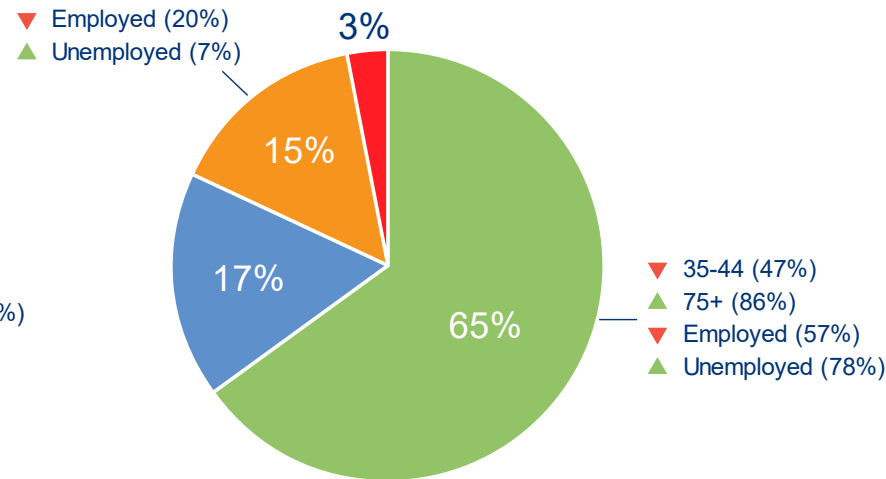
Storm season impact and concern



Most Queenslanders have not completed any retrofits or made changes to their home to make it more resilient in severe weather events.



Three in five Queensland homeowners believe that the amount their house is insured for (sum insured) would cover the cost of rebuilding the property in today's market.

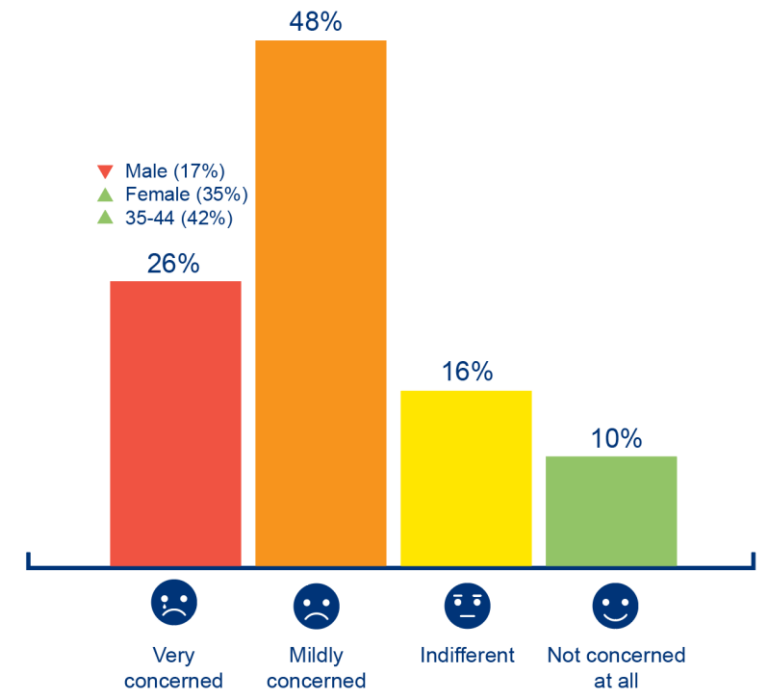


- Yes, it will cover the cost to rebuild
- No, it won't cover the cost to rebuild
- I don't know my sum-insured value
- I'm not insured

SS10. Have you completed any retrofits or made changes to your home to make it more resilient in severe weather events?

SS5. Do you know if the amount your house is insured for (sum insured) would cover the cost of rebuilding the property in today's market? n=265

Three quarters of Queenslanders are concerned about Queensland's changing climate leading to more destructive and frequent weather events.



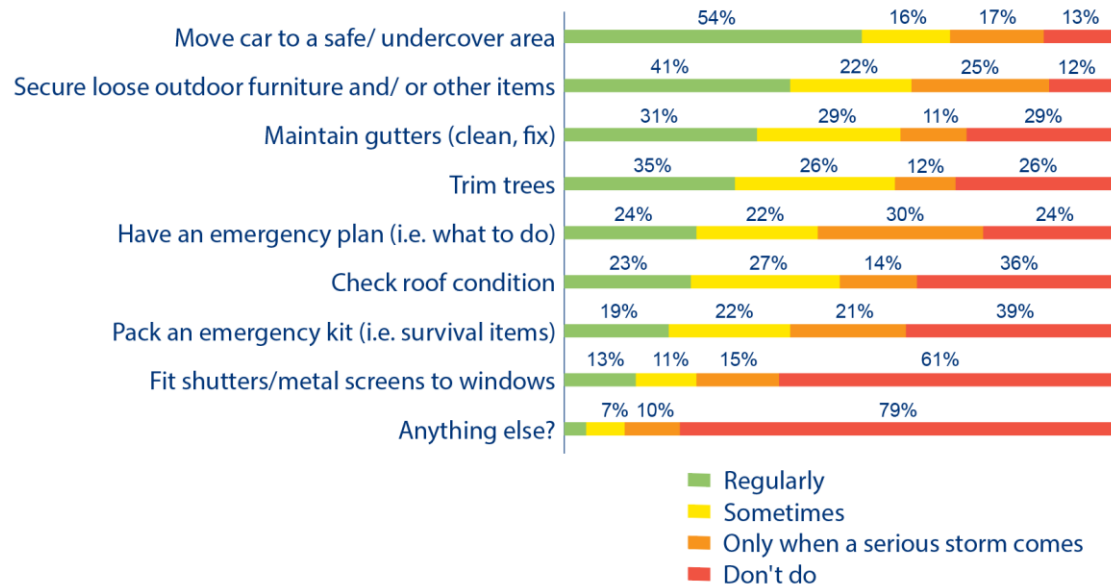
SS11. Are you concerned about Queensland's changing climate leading to more destructive and frequent weather events?



Before a storm

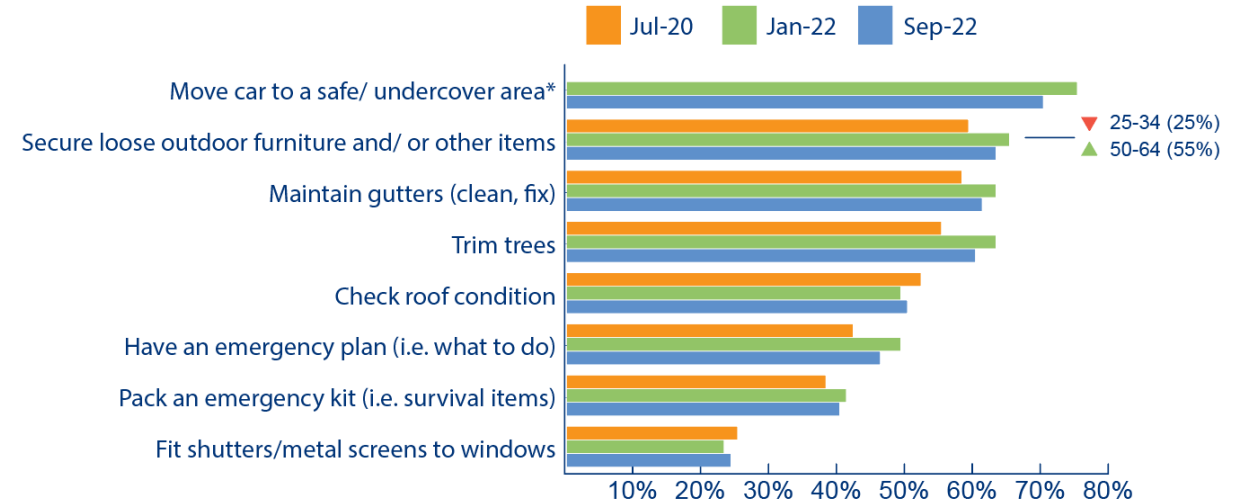


Common behaviours when preparing for storm season



ST2. To what extent do you do each of these when preparing for storm season?
 Total n=439. 'Regularly' and 'Sometimes' n=265
 *new survey option in 2022, no data for 2020 / 2021

Of people who prepare for storm season regularly or sometimes, in 2022, moving the car to a safe area was the most common behaviour



3% of people don't prepare for storm season

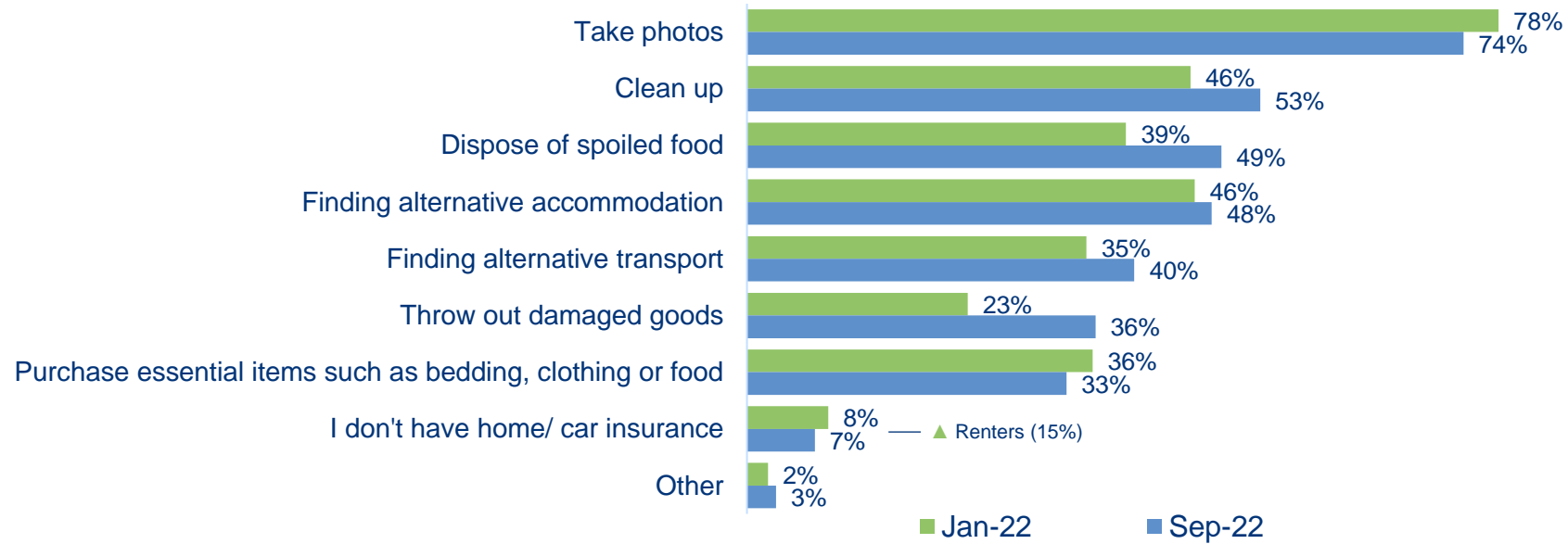
The majority of which either don't believe they need to prepare or don't live in an area impacted by storms.*

SS2. You mentioned you don't do much to prepare for storm season. Why not?
 *low sample size n=14.



After a storm

After storm damage, what would you do while waiting for insurance assistance?

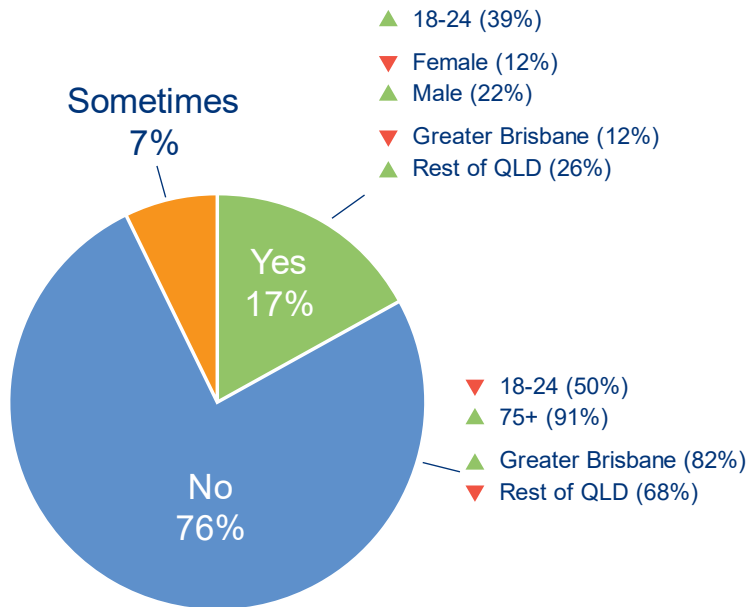


ST4. If you had been in a situation where your house/ car have been impacted by a storm, what would you do while waiting on an insurance assessor?

During a flood, storm or bushfire



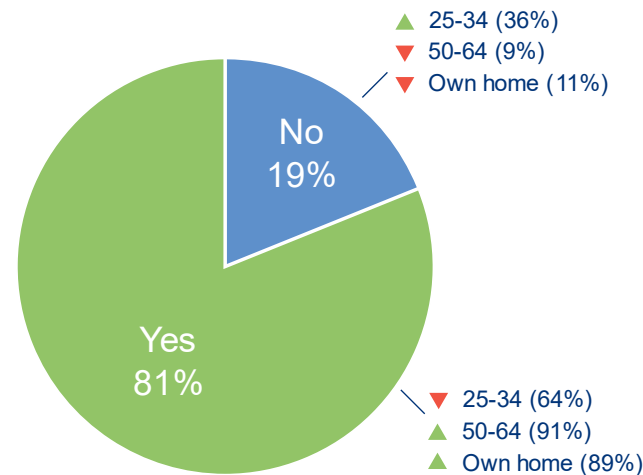
Close to four in five Queenslanders do not drive across flooded roads.



SS4. Do you or someone you know ever drive across flooded roads?



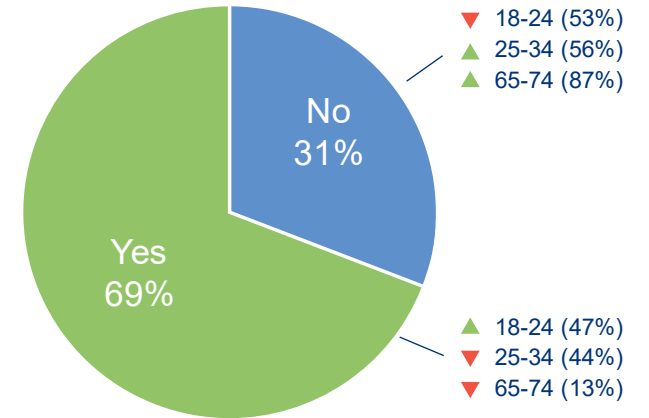
Four in five Queenslanders know what to do if a severe storm or flood was going to impact their property.



SS7. Would you know what to do if a severe storm or flood was going to impact your property?



Almost a third of Queenslanders do not know what to do if a bushfire was heading towards their property.



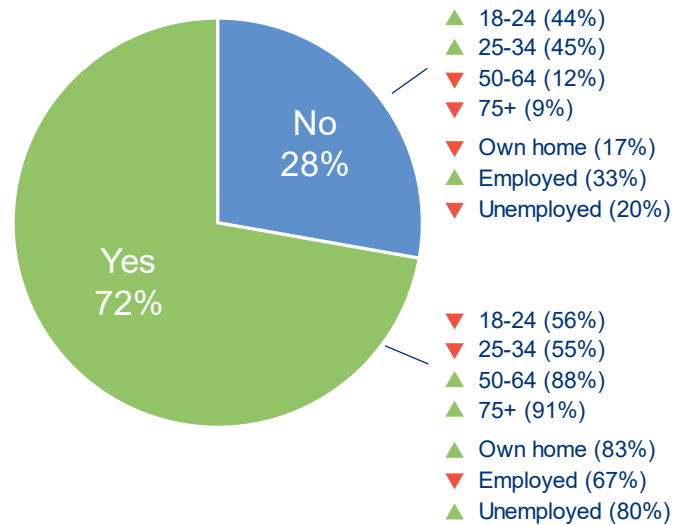
SS6. Would you know what to do if a bushfire was heading towards your property?



During a hailstorm

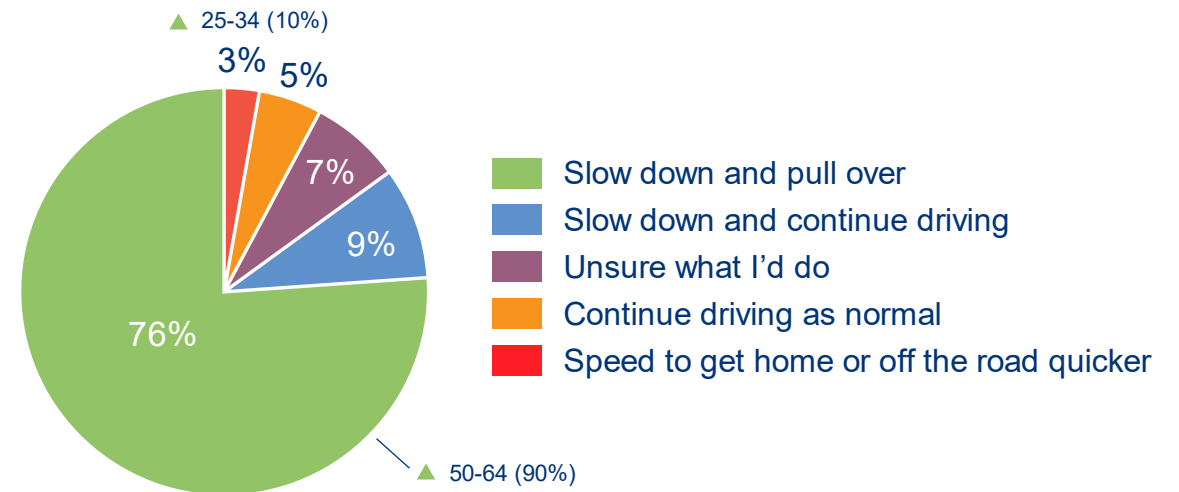


Most Queenslanders know what to do when driving in a hailstorm.



SS8. Would you know what to do if you were driving and a hailstorm hit?

If you were driving in a hailstorm, what would you do?



SS9. If you were driving in a hailstorm, what would you do?