

27 February 2022

RACQ supporting Queenslanders as severe weather continues

RACQ has deployed additional staff and is working around the clock to support its members as the severe weather event continues across parts of Queensland.

More than 750 roads are closed due to flooding, including across Brisbane, the Sunshine Coast, Gympie, and Ipswich, with many properties inundated.

RACQ CEO David Carter said the Club's Roadside Assistance crews have been providing 24/7 support to the Department of Transport and Main Roads.

"Our crews across the south east have been working through the night to assist with traffic management as the number of road closures continues to rise," Mr Carter said.

"Roads will remain closed for some time as swollen rivers, creeks and streams continue to overflow, so please stay at home and off the roads if you can. If it's flooded, forget it."

For the latest road closures, check the [RACQ Road Conditions website](#). If you have a life-threatening situation, please call 000 immediately or the SES on 132 500.

Mr Carter said as at 9am today, RACQ had received more than 1,000 claims including 823 for properties and 196 for vehicles.

"The quickest and easiest way to lodge your claim is to go [online](#), or if you need to speak with our consultants, please call RACQ on 13 72 02," he said.

"I want to reassure our members that RACQ Home and Contents Insurance policies automatically include storm and flood cover."

Several RACQ stores have been impacted by this event and are currently closed. Please refer to our [website](#) for that information.

Mr Carter encouraged Queenslanders to take extra caution, even after the weather eases.

"As you begin to assess the damage and start to clean up, ensure you make health and safety – including that of yourself, family, friends and neighbours – your number one priority," he said.

"We know many of our members will be doing it tough in the days and weeks ahead. I would encourage those [experiencing financial vulnerability](#) to let us know as soon as possible, so we can work with them to identify how we can best provide support."

Media inquiries: RACQ Manager Corporate Affairs Graham Metcalf 0419 434 101.

RACQ is Queensland's largest club and peak independent motoring organisation. We were formed in 1905 to represent the interests of the State's first motorists and today campaign for safer drivers, vehicles and roads on behalf of more than 1.7 million members who own the Club. We offer those members a vast range of motoring, insurance, banking, entertainment and travel services and benefits, and each year respond to more than a million calls for roadside assistance.