

3 March 2022

RACQ: We're here for you, Queensland

RACQ teams are continuing to work around the clock to support members left devastated by flooding.

RACQ Group CEO David Carter said at midday today, more than 8,800 insurance claims had been lodged from areas including Brisbane, the Sunshine Coast and Gympie.

"The majority of claims we have received so far are for damage to homes," Mr Carter said.

"Our Mobile Member Centre has arrived in [Gympie](#), with claims and assessing staff ready to support our members.

"If you are yet to lodge your claim, the quickest and easiest way is [online](#). Alternatively, you can give us a call on 13 72 02.

"RACQ is also offering tailored [disaster relief packages](#) to banking members impacted by the current weather events. Affected members can contact RACQ Bank on 13 1905 to discuss the options available to them."

Mr Carter said the Club's Roadside Assistance crews had also been [working hard to help motorists](#).

"On Wednesday we completed more than 700 general tows across Brisbane, the Gold Coast and Sunshine Coast, with many of the vehicles in need of a tow suffering water-related mechanical issues. These are record volumes and despite ongoing wet weather and challenging road conditions, it's heartening to see the team doing everything they can to get to our members," he said.

"With a number of roads closed across the south east due to flooding or damage, the crews are experiencing more congestion than normal and it may take us a little longer to reach our members, but safety remains our number one priority.

"With severe storms also on the radar, we urge drivers to avoid the roads and stay at home. This will allow emergency responders, including our crews, to move more safely so they can continue to help those in need of assistance.

"If you must be on the roads and are passing a roadside incident with flashing lights, please move over or slow down, if it's safe to do so, to ensure responders have a safe space to work."

Media inquiries: media@racq.com.au.

RACQ is Queensland's largest club and peak independent motoring organisation. We were formed in 1905 to represent the interests of the State's first motorists and today campaign for safer drivers, vehicles and roads on behalf of more than 1.7 million members who own the Club. We offer those members a vast range of motoring, insurance, banking, entertainment and travel services and benefits, and each year respond to more than a million calls for roadside assistance.