

Card access - order card (primary cardholder)

Account Holder Details

Title Mr Mrs Ms Miss Dr Other Bank ID
Given Name(s) Surname
Business or Non Personal Entity

Address

Unit/Street No Street Name or PO Box
Suburb/Town State Postcode

Are you known by any other names? No Yes - Disclosure Advice Required

Additional Card Type

New Redicard Replacement Redicard New Visa Debit card Replacement Visa Debit card

Replacement Card Reason

I request a replacement card and PIN be issued for the following reason:

Change of Signature Card Captured Card Not Received Card Destroyed Card Lost/Stolen (please complete section below)

Lost or Stolen Card

Last transaction / / Amount of Transaction \$

Where

The card	<input type="checkbox"/> was not signed	<input type="checkbox"/> was signed	Staff use only	
The PIN	<input type="checkbox"/> was not with card	<input type="checkbox"/> was with the card	Time received	<input type="text"/> am/pm
I have	<input type="checkbox"/> not disclosed the PIN to anyone		Hotline informed	<input type="text"/> am/pm
	<input type="checkbox"/> disclosed the PIN to the following people		Reference	<input type="text"/>
	<input type="text"/>	<input type="text"/>		

Card Type Redicard
 Visa Debit card

Account Links

For electronic transactions I need the card to be connected to the following accounts:

Account 1 No Full access from EFTPOS and all ATMs - Primary
Account 2 No Access from RediATMs only
Account 3 No Access from RediATMs only

I acknowledge I have read the Terms and Conditions overleaf and agree to be bound by them.

Account Holder Signature Date / /

Staff use only

Bank Branch No Operator No Customer Identification Procedure Completed
 Disclosure of different name(s) advice completed Signature Check Confirmation sent / /
New Card No
Ordered by - Operator No Date / /

Order card terms and conditions

To be retained by the customer

1. The Account holder/s (You) request that Members Banking Group Limited ABN 83 087 651 054 trading as RACQ Bank supplies you with a card and Personal Identification Number (PIN).
2. You agree that the card and PIN will be mailed to your postal address. You will acknowledge receipt to RACQ Bank who will then activate the Card.
3. You acknowledge and represent that you have received and read, and that you understand the Privacy Notice. You consent to the collection, use and disclosure of your personal information, including sensitive information (such as membership of a trade or professional association, health information and criminal record) in the manner contemplated in the Privacy Notice. You also consent to RACQ Bank (and its related entities) using your email address and telephone number to communicate with you for any of the purposes disclosed in the Privacy Notice.
4. You acknowledge RACQ Bank has a Privacy and Credit Reporting Policy that describes how RACQ Bank deals with your personal and credit report-ing information. RACQ Bank also deals with your information in accordance with the RACQ Group Privacy Policy. You can access these policies at racq.com/privacy
5. These Terms and Conditions do not comprise the entire contract between You and RACQ Bank. You are also bound by the RACQ Bank Terms and Conditions ('Terms and Conditions'). Obtain another copy from us if you need to.
6. You agree to pay any applicable fees as advised by RACQ Bank or outlined in the Fees and Charges Schedule of the Terms and Conditions.